

# SHUFFLE TECH OPERATING INSTRUCTIONS



# Gotham Audio



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PLEASE READ
THESE OPERATING
INSTRUCTIONS
BEFORE USING
THE SHUFFLER
AND SAVE FOR
FUTURE REFERENCE

Congratulations and thank you for your purchase of a Shuffle Tech fully automatic shuffler. When used properly, it will bring years of high performance shuffling. Please fill in the information below and save for future reference. The serial number is on the bottom of your unit.

Date of Purchase	
Purchased From	
Dealer Phone No	
Dealer Website Address	
Serial No.	
Attach receipt below:	

# **WARNINGS**

No user serviceable parts inside machine. Please contact Shuffle Tech for any needed repairs. (See instructions for cleaning rollers and kickers on page 5.)

Use only AC adapters supplied by Shuffle Tech. Use of other adapters may cause fire, electric shocks or malfunction and will void the warranty.

Always unplug AC adapter before switching eject mode from Presentation Tray to Flush Mount (Top Eject).

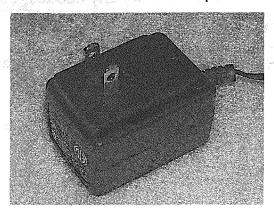
# **General Safety Precautions**

Basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury when using the shuffler.

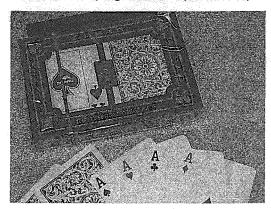
- 1. Read and understand all instructions.
- Unplug the unit from power outlets before cleaning. Do not use liquid or aerosol cleaners - other than rubbing alcohol on Q-tips as instructed. Use damp cloth for cleaning outside surfaces.
- 3. Do not use the shuffler near water or any liquids; do not expose to rain or moisture.
- 4. Place the shuffler securely on a stable flat surface or mount securely under table using flush mount kit. (Sold separately).
- 5. Do not place objects on the power cord. Install the shuffler where nobody can step or trip on the cord.
- 6. Do not overload wall outlets or extension cords. This can result in the risk of fire or electric shock.
- 7. Unplug the shuffler from the wall outlet when the following conditions occur:
  - a. When the power supply cord or plug is damaged or frayed.
  - b. If liquid has been spilled into the shuffler.
  - c. If the shuffler has been exposed to rain or water.
  - d. If the shuffler has been dropped or physically damaged.
  - e. If the shuffler exhibits a distinct change in performance.

# Standard Accessories (Included With Shuffler)

Universal AC/DC Adapter

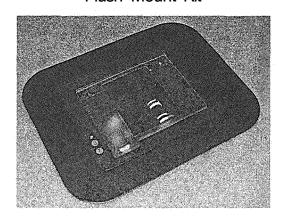


Set of Copag Cards (2 Decks)

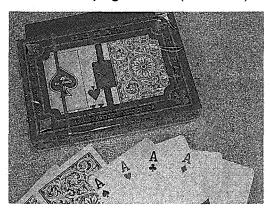


Optional Accessories and Replacements (Extra Charge)

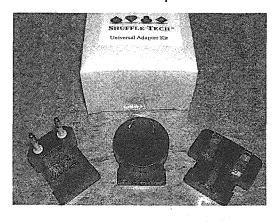
Flush Mount Kit



Set of Copag Cards (2 Decks)



Universal Adapter Kit



Replacement Universal AC/DC Adapter



2-Year Extended Warranty (3 Years Total) also available from Shuffle Tech (North America Only; see website for details)

# For Best Performance

For best performance, use the Copag Poker Size cards provided with the shuffler. Avoid usir paper cards that may crease, warp, fray at the edges, or otherwise jam the shuffler.

Check the condition of the playing cards for optimal performance:

- Be sure playing cards are not bent or creased.
- · Be sure playing cards are not dirty or greasy.

Do not move or shake the unit while in use.

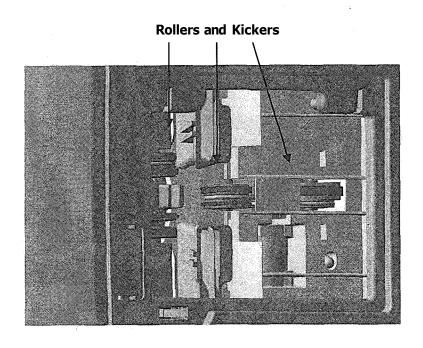
Place the unit securely on a stable flat surface.

# How to clean your Copag cards

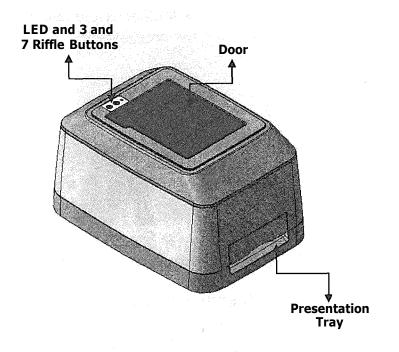
Copag cards are made from PVC plastic and can be washed with warm water, a nonabrasiv cloth and a mild neutral soap.

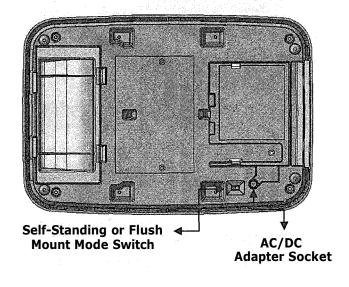
# How to clean your shuffler

Use damp cloth to clean the outside of the shuffler. Rollers and kickers should be cleaned w a Q-tip dampened with isopropyl alcohol.



# **Shuffle Tech Operating Instructions**





#### **Getting Started**

Plug the AC adapter completely into the socket and then a wall outlet. The LED will blink red and green several times while the machine conducts the reset/purge cycle. This confirms that no cards are stuck in any tray from previous use. Wait until LED light turns off or turns solid green before placing a deck of cards into the shuffler. If cards have been left in either side tray or if the elevator is not in the top position, the purge cycle will return the cards to the center tray and then return the cards to the top position (regardless of whether machine is switched to table-top or flush mount mode.) Be sure the shuffler is empty before placing a new deck into the center tray. Be sure the lid is closed once the deck of cards is inserted into the shuffler.

#### 3-Riffles

Press the (3) button to begin the casino dealer shuffling process. This is two riffles, one split, and a third riffle. Total time is between 35 and 40 seconds.

#### 7-Riffles

Press the (7) button to begin the full randomization process. This is two riffles, one split, and five more riffles. Total time is between 70 and 80 seconds.

#### **Normal Mode**

The LED will flash red/green for two seconds when power is applied. It is important NOT to press any buttons at this time. The shuffler is now ready for use. Place a deck of cards in the center tray and press either 3 or 7 buttons. The LED will flash green during this time.

# Self-Standing or Flush Mount Mode

Switch on the bottom of the unit will determine the mode. Flush mount mode will bring the deck of cards to the top when completed.

Self-standing option will dispense cards into the presentation tray (PT). Unit will be in a standby mode if PT is not present. Deck will rise to the top automatically after 10 minutes if PT is absent. LED will illuminate green when cycle is completed. If another deck is shuffled when there are cards in the PT, the shuffler will wait for the tray to be removed and reinserted empty to finish the cycle.

#### **Auto Mode**

This is an automatic start feature. The unit will begin to shuffle automatically when a deck of cards is inserted. This mode can only be activated after the red/green LEDs stopped flashing. Also no cards can be in the unit when activating this mode. Choose either the 3 or 7 mode and press AND hold that button. The LED will flash red rapidly for 5 seconds then it will change to green. Release the button when it starts to blink green. The machine is now in the auto mode. Press 3 and 7 simultaneously to end this feature.

# **Unjamming**

Shuffle Tech machines are designed to avoid jamming, but occasionally cards may jam inside the machine. If this happens, use your fingers to clear the cards. Once cards are cleared, begin purge mode by pressing and holding the (3) and (7) buttons simultaneously for 2 seconds. In rare cases you'll need to remove cards from the center tray and between the center and side trays, and then push the center tray to the bottom position to access cards stuck in the side tray. You will hear a "clicking" sound as you push the elevator down; this is OK, the machine is designed to allow this tray to be pushed down manually to access the side trays. Once cards are clear, press and hold the (3) and (7) buttons simultaneously for 2 seconds to begin purge mode and reset the machine.

#### **LED Indicator**

Blinking Red and Green	Unit is resetting
Yellow	Cards inside the unit but not shuffled
No Light or Solid Green	Unit is ready for use
Solid Green	Shuffle completed
Blinking Green	Shuffling
Blinking Red	Unit is jammed or malfunctioned

#### **Trouble Shoot**

No power	Check the power source	
Cards are not moving from trays	Check the condition of the cards - damaged cards will jam the machine	Clean the rollers and kickers
LED continues blinking red	Remove cards and unplug to reset	
The cards are not ejecting into the presentation tray	Is the presentation tray in the unit?	Switch to the Self-Standing mode

#### **Limited Warranty**

Shuffle Tech International, LLC ("Shuffle Tech") warrants its products against defects in material or workmanship as follows:

- 1. For a period of (2) year from the date of purchase, if the machine is determined to be defective, Shuffle Tech will, at its option, either (a) repair your product with new or refurbished parts, or (b) replace it with a new or refurbished machine.
- 2 To obtain warranty service, you must request a Return Merchandise Authorization ("RMA") from Shuffle Tech and deliver the merchandise freight prepaid to Shuffle Tech at the address designated on the RMA. Merchandise must be packaged in the original packaging or in other packaging adequate to avoid damage in shipment. Shuffle Tech reserves the right to demand original proof of purchase when the product cannot be verified by Shuffle

# **Limited Warranty Limits and Exclusions**

Shuffle Tech's warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, power surge, abuse, negligence, commercial use, or modification of any part of the machine. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by Shuffle Tech to service the product.

This warranty is invalid if the factory-applied serial number has been altered or removed from the product.



